



INFORMATIONAL MEMO

INFORMATIONAL MEMO NUMBER: HCPF IM 19-010

TITLE: CASE MANAGEMENT REDESIGN STAKEHOLDER ENGAGEMENT MEETINGS

SUPERSEDES NUMBER: N/A

ISSUE DATE: JANUARY 28, 2019

EFFECTIVE DATE: JANUARY 28, 2019

DIVISION AND OFFICE: CASE MANAGEMENT AND QUALITY PERFORMANCE DIVISION; OFFICE OF COMMUNITY LIVING

PROGRAM AREA: ENTRY POINT AND CASE MANAGEMENT SECTION

APPROVED BY: JENNIFER MARTINEZ

KEY WORDS: CASE MANAGEMENT, REDESIGN, CONFLICT-FREE CASE MANAGEMENT, HCBS

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Purpose and Audience:

To solicit stakeholder engagement regarding changes to Home and Community Based Services (HCBS) waiver case management.

Information:

In 2014, the Centers for Medicare and Medicaid Services (CMS) implemented a final rule requiring the Department to separate case management from service delivery. In order to further Colorado's efforts for compliance, the Colorado General Assembly passed House Bill (HB) 17-1343, which requires the Department of Health Care Policy and Financing (Department) to create qualifications for Case Management Agencies and Case Managers. Additionally, HB 17-1343 requires the Department to develop a third-party entity to assist individuals in selecting a Case Management Agency.

On October 12, 2018 the Department presented regulatory changes to the Medical Services Board (MSB) for Case Management Agency and Case Manager qualifications for the HCBS waivers. The regulatory changes included adopting current regulation regarding case management work for three HCBS waivers specific to individuals with intellectual and developmental disabilities (I/DD). The Department received feedback from stakeholders at MSB that additional work was needed before the regulations could be passed, to include ensuring language clean up, is consistent with person-

centeredness, removal of inaccurate citations, changing the provider selection process for individuals with I/DD, and clarifying appeals process.

The Department is hosting stakeholder engagement meetings in February and March 2019. The stakeholder meetings will be focused on feedback regarding the provider selection process and choice in Case Management Agency.

Attachment(s):

Meeting Schedule

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